

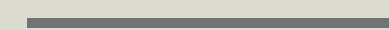
COVID-19  
SAFETY GUIDE




TAKING  
CARE OF  
YOU!



Enjoy your stay and stay safe





In all **Across Hotels & Resorts**, our Guest's & Staff's health, security and safety are values of great importance.

Our Hotels are open again to welcome you! Our reopening is fully complied with the health protocols of the greek government, strictly follows all the protection measures issued by the health and political authorities, while we keep strong our responsibility and respect towards our customers and staff needs. Always being focusing on our visitors health, we keep going on implementing high security standards along with high quality services.





check in time

# WELCOME AND RELAX!

## Reception



check out time



Everybody will welcome you always using the indicated safe and protection equipment.

All our Front Office and all hotel staff is perfectly informed and trained according to the official National Health & Safety protocols.



Required safety distance is always kept and you are kindly asked to keep it as well.



The floor is clearly marked with signage indicating your waiting position while being at the reception area.



Room Key Cards or Keys are always sanitized after use.



A doctor specialised on Covid-19 incidents is available for you and can give you further information upon appointment.



If you feel hot do not worry! We always make temperature measuring with contactless devices upon arrival.



MY  
ROOM,  
MY  
RULES.



ACROSS  
HOTELS & RESORTS  
[www.acrosshotels.or](http://www.acrosshotels.or)





All rooms are carefully cleaned and sanitized with professional products and our company is certified by Ecoline.



All rooms are additionally sanitized with steam cleaner after every check out.



Air conditioners in all rooms are autonomous units and are not part of the central air conditioning. All of them are preserved and disinfected after every check out.



Our housekeeping staff will enter your room only upon your request.







No use of elevator is required to reach your room in almost all our hotels. For those you feel you need to use it, there are special protection restrictions.



Extra decoration or non-basic equipment has been removed from your room for your own safety.



Should you wish to enjoy your meals in the room, room service is available with your goods prepared under strict preparation and delivery protection measures.



MY  
FOOD,  
MY  
RULES.







All our F&B outlets are complied to HACCP regulations.



All our staff is using PPE during its working hours and is well trained according to official regulations.



Guests hands have to be sanitized when entering the F&B outlets.



Tables' and sitting set up follows the social distancing guidelines.



Our restaurants operating hours and procedures are always reviewed in order to keep social distancing and offer the best service and enjoyment to our guests .







Our buffets operate under strict observation and servicing support by our staff.



Contactless payment options are available.



For your better service you are suggested to preserve a seat to our a la carte restaurants.



All surfaces are regularly disinfected.





An aerial photograph of a beach. The left side shows the ocean with varying shades of blue and green, indicating different depths and seabed compositions. The right side shows a sandy beach with a grid-like arrangement of numerous thatched umbrellas and blue lounge chairs. A few people are visible on the beach. A white rectangular box with a black border is positioned in the upper left quadrant of the image.

TIME  
TO  
RELAX!





Safe distances between sunbeds and umbrellas are kept on the beach and around the pool.



Sun loungers are cleaned and disinfected after use



For your safety, you are asked to keep up with the ratio of 1 person per 5 sq. metres in all our pools.



Systematic chlorination of the pools with disinfectant products in order to guarantee continuous pool sanitation.



You are kindly asked to use towels always while sunbathing.



All public areas of our hotels are points of relaxation where all protection and disinfection measures are taken.







Billing check out without physical contact is available. All payables can be sent via email.



Contactless payment devices are available and you are encouraged to use them.

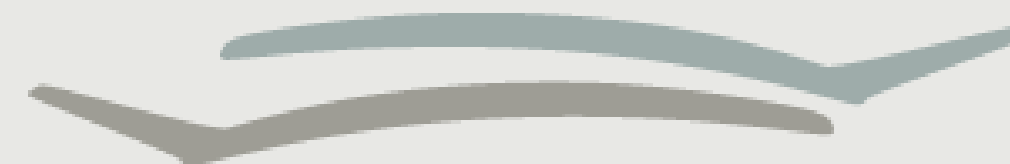


All invoices and receipts can be sent by email.

**TILL  
THE END  
STAY  
SAFE!**



Such as upon your arrival, there is a hand disinfection station at the reception ready to use during check out as well.



Keep staying safe even away from us. We are waiting to see you again!



A serene beach scene at sunset. A large, dark thatched umbrella stands on the left, its pole extending down. In the foreground, the backs of two wooden lounge chairs are visible. The ocean stretches to the horizon under a warm, orange-hued sky. The text "ENJOY YOUR SAFETY!" is overlaid in a dark, serif font, with a stylized teal and dark blue wave graphic above the word "SAFETY!".

ENJOY   
YOUR SAFETY!



